

# Out of Network Resources

## **Service Coordinator: Kathrina Puno**

Contact via ORCHID message (preferred); Phone: x73258, [Kapuno@dhs.lacounty.gov](mailto:Kapuno@dhs.lacounty.gov)  
Service mainly for patients with LA Care and HealthNet

### Services Provided:

- Assistance w/ referrals for Out of Network Services (acupuncture, dialysis)
- Assistance w/ resources offered by patient's health insurance, i.e.: transportation, dental, vision
- Assistance w/ home health, hospice, SNF placement (SW locates SNF, service coordinator can obtain authorization)

## **Outside Records: Krystal Solis**

Contact via ORCHID message

### Services Provided:

- Assistance w/ transition of care from outside ER/hospitalization back to primary care and obtaining outside records