POS (Point of Service) testing orders

- POS vision testing (order to Nursing staff to check visual acuity)
- POS pulse oximetry (order to Nursing staff to check pulse oximetry)
- POS ear lavage (to be done in clinic by trained RN if available. If not, then to be booked for RN visit)

Standardized Ambulatory Communication Orders

- Schedule COVID Vaccine
- Administer PHQ-9
- Administer GAD-7
- Administer AUDIT-C
- Show patient ACP video and provide ACP packet
- Provide FIT Kit
- Patient to go to lab _ (when: e.g. today or before next visit)
- Instruct patient to schedule _ (e.g. imaging, physical therapy)
- Schedule RN visit in _ for _ (e.g. 2 weeks for BP check) as _phone visit or face to face visit
- Provide glucose log and instruct patient to check _ (when and how often; note F2F or PV)
- Provide BP log and instruct patient to check _ (when and how often; note F2F or PV)
- Provide e-Consult information regarding _ referral.
- Instruct patient to call SCL (specialty Care Linkage) to make appointment for accepted referrals (for e-Consults that have been approved for visit)
- Take photo of lesion_ and Prep e-Consult to _ (e.g. dermatology)
- Instruct patient to go to PT department to get mobility equipment ordered
- Provide VIPO information sheet for Orthotic Equipment/Prosthetic orders
- Provide DME information sheet
- Provide information about Transportation Services
- Provide information on Fitness Resources
- Provide information on Mental Health Services
- **KICK ASH, BINGOSIZE,**
- Instruct patient to call 1-800-NO-BUTTS
- Review selected patient education hand-outs with patient
- CERF patient to _

Specialty Request orders within orchid

- Specialty request to Behavioral Health
  - Nursing staff will give Mental Health resource sheet and highlight appropriate referral information based on patient's insurance
- Specialty request to Dental
  - Nursing staff will give resources about dental clinics based on patient's insurance
- Specialty request to Optometry
  - Nursing staff will give resources about optometry clinics based on patient's insurance
- Specialty request to _ Diabetic Teleretinal Eye Screen
  - Nursing staff will book in clinic for retinal scan

- Specialty request to_ Women's Health
  - PAP smears may be booked for all teaching clinic patients
- Specialty request to Social Work
  - Order is received by social work department who will review and call the patient for follow up
  - Resources including: housing, domestic violence, literacy services, advocacy services, childcare services, home and environmental services, transportation, mental health and DME orders should trigger a social work consult

e-Consult

For all other Specialty requests not listed above, if ordered, an e-Consult needs to be submitted by the provider to ensure the consult reaches the specialty service.

- For all e-Consults, Nursing staff will indicate on the Visit Summary that the specialty referral was sent
- For photo-based e-Consults
  - Amb com order is placed for Nursing staff to take photo of lesion and prep e-Consult
  - Nursing staff will take photo of lesion with MRN label present in each photo
    - Photos should be taken with the approved clinic camera only
    - Photos should be stored temporarily on a clinic computer in a designated e-Consult photo folder
    - Photos should not be sent via email
  - Nursing staff will prep e-consult using diagnosis code R21 preferably the same day
    - Teaching Clinic: If unable to draft e-consult the same day in Teaching clinic, then nursing staff will hand off the camera to resident to do the econsult
    - Non-Teaching clinic: Nursing staff is expected to prep e-consult in Non-Teaching clinic within 48 hrs
  - e-Consult will automatically generate an email to the provider once the draft is created